



Coronavirus Relief Measures

Your safety and well-being are our top priority. That includes your financial well-being. We have implemented relief measures to help our members experiencing a loss of income during this challenging time. The measures include:

- **Payment Deferment Assistance** for Mortgages, Home Equity, Installment, and Credit Cards. Provided at no charge for up to 90 days!
- **Delinquent Loan Collection Solutions** to support members who may fall behind on loan payments.
- **Regulation D Transfer Fee** will be waived until further notice. Please be advised Regulation D allows six (6) electronic withdrawals/transfers within a 30-day period. A fee of \$5.00 is assessed on each additional withdrawal/transfer that exceeds six (6).

These measures are available to Chiphone FCU members.

If you need assistance, or would like additional information, please contact Chiphone Member Services at (888) 674-0956. Our team is available from 9 a.m. to 5:30 p.m. Monday-Friday, and from 9 a.m. to 12:00 p.m. Saturday.

Economic Impact Payments

Questions about your Economic Impact stimulus check? The second round of Economic Impact stimulus checks have been deposited in Chiphone member accounts. If you have questions about your stimulus deposit, please visit [irs.gov/coronavirus/economic-impact-payments](https://www.irs.gov/coronavirus/economic-impact-payments).

Disclaimer

Member Assistance Loan available to qualified borrowers. Loan amount subject to credit underwriting and approval. Interest accrues from the date of loan closing. Principal and interest due at loan maturity.