

## Dear Valued Member,

As the Coronavirus (COVID-19), continues to cause concern in the United States, Chiphone Federal Credit Union's highest priority is to provide every member, access to their funds during this crisis while maintaining a safe and healthy environment for membership and staff. At this time, Chiphone FCU continues to conduct normal operations at all facilities. I want to ensure all members that Chiphone FCU continues to closely monitor the Coronavirus (COVID-19) conditions and the guidance provided by health officials, including the Centers for Disease Control and Prevention (CDC), and Federal and Local updates. We are taking every precaution necessary to operate the credit union as normal as possible by following the recommended safety procedures; continually cleaning all surfaces prior to your visit to our locations, and advising staff to wash hands more often for additional welfare measures.

If you have concerns about entering our facilities at this time, Chiphone FCU offers a wide variety of services which will allow you to maintain your account such as; Online Banking, Mobile Banking, Remote Check Deposit, ATM/Debit and Credit cards, CUTalk, and Drive Thru.

No matter what is to come, Chiphone FCU has plans in place to ensure business continuity. Please stay alert to all delivery channels from Chiphone FCU as we will update you with any changes.

For additional information about COVID-19, visit the Centers for Disease Control and Prevention. <a href="https://www.cdc.gov/">https://www.cdc.gov/</a>

Sincerely,

Travis Mazur, President/CEO Chiphone Federal Credit Union